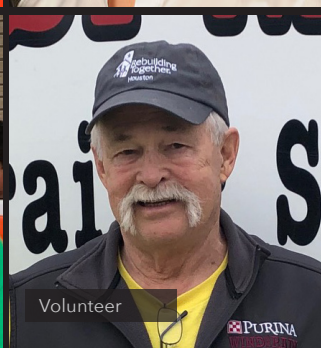
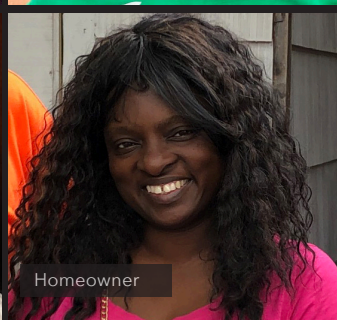
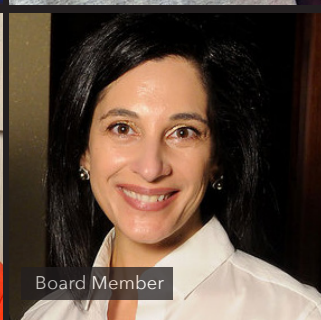
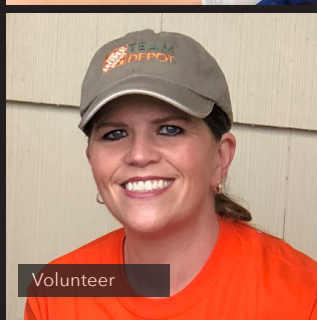
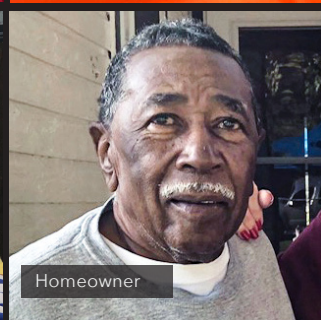
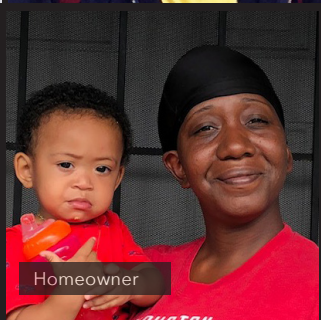
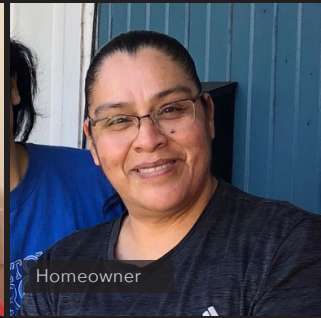


All photos were taken prior to March 2020.



Rebuilding Together made it through

2020.



Houston

## 2020 Board of Directors

### Board Executive Committee

Gary Olander *First Horizon Bank*  
Scott Clarke *Harvey | Harvey-Cleary*  
Summer Dajani *Houston Methodist*  
Christopher Krummel *McDermott*  
Eric Levy *AIG Life & Retirement*

### Board Members

Gary Adams *Deloitte LLP*  
Elizabeth Brock *CenterPoint Energy*  
Jason Consoli *Texas Capital Bank*  
Emeka Emembolu *bp America*  
Sarah Frazier *Audacy Houston*  
Terry Fussell *Municipal Operations & Consulting*  
Jon Gibbs *ExxonMobil*  
David Massin *Northern Trust*  
Bryan Milton *ExxonMobil*  
*(Retired Sept 2020)*  
Bob Miles *Better Homes and Gardens*  
Peter Nardo *JPMorgan Chase*  
Jennifer Rhys-Davies *Accenture*  
Randall Rojas *Hancock Whitney Bank*  
Jim Springer *Gilbane Building Company*  
Kim Williams *IBERIABANK*  
Darryl Willis *Microsoft*  
Scott Wizig *SWE Homes LP*  
Skip Zahn *Reliant*

It was a year where the entire world was in a desperate situation due to the COVID-19 pandemic. We are all in this together, but we are not all experiencing this in the same way, due to inequality.

A recent Kinder Institute study documents Stay at Home Stress:

*"For families with little to no access to the Internet, air conditioning, babysitting, home repairs or safe outdoor spaces ... domestic stressors could emerge from a range of environmental factors (heat stress, pests in the home, leaks or unsealed windows)."*



Add to that a failing roof or an unstable structure, and our vulnerable neighbors need Rebuilding Together more than ever.

For almost 40 years, our work has been focused in some of the oldest neighborhoods in Houston, and the most under-resourced. Together with you, we strive to create a more equitable and prosperous community for all.

Thanks to our Partners, our Board and our Staff, Rebuilding Together innovated safe ways to deliver our services, providing free home repairs for 322 families, moving their homes toward a more safe and livable condition. Our 2020 Homeowner Impact Study documents that our work increases the safety, health, financial stability and community connection of those we serve. ([Impact Study](#) on page 6.)

We are undoubtedly stronger TOGETHER, and we hope this report demonstrates the importance of our work and the significance of your participation. The hard work and dedication of our volunteers and staff, the financial support of our donors and corporate partners, and the collaboration of the community advocates in the neighborhoods we target, all make our work possible.

Your support matters. Thank you.

Christine Holland  
Chief Executive Officer

Gary Olander  
Board President

our mission

Repairing Homes. Revitalizing Communities. Rebuilding Lives.

## Veteran Homeowner

Mr. Thomas is an 8-year Army Veteran. While serving in combat in Afghanistan he suffered severe injuries from a 280 lb Improvised Explosive Device (IED). Fractures in his right leg eventually got infected and his leg had to be amputated just above the knee. After 86 operations, 6 pulmonary embolisms, dying on the table 3 times, and spending 5 years at Walter Reed Hospital, Mr. Thomas finally recovered enough to leave the hospital. He is originally from Tennessee but he and his wife moved to Deer Park with plans to start a family. Although he had leaks in his roof, more concerning was that he was falling nearly every day in his house due to the poor condition of the flooring. Thanks to a grant from the Texas Veterans Commission, we were able to repair the roof and floor, improve the bathroom and kitchen, and replace the back door.



## COVID Impacted Homeowner



Ms. Tyler's home in Sunnyside was seriously damaged by Hurricane Harvey: the exterior siding had holes, the windows, toilet, and sinks were leaking, the electric system was damaged and some outlets stopped working. She, her two children and granddaughter were not safe in their home. Ms. Tyler drives a shuttle bus in the medical center but with her work hours reduced due to COVID, she could not afford to repair her house. She is so very grateful for the work contractors performed to return the home to a secure and livable condition. "It made it a safe place for me and my family to be. I want to thank Rebuilding Together Houston and CITGO for coming together and making this happen for people like me. Thank you."

## Second Ward Homeowner

Ms. Arce has lived in her Second Ward home for 45 years. Her house is full of memories. This is where she raised her three children and now welcomes her four grandchildren over to play. During the pandemic she is doing her best to keep in contact with the seniors she met as a volunteer at Ripley House, and offers a dance class on the Internet. Her home had many challenges, including the deterioration of the 30-year-old vinyl siding, mold, narrow doorways, plumbing leaks, and no hot water. Rebuilding Together stepped up to help with funds from Wells Fargo. With her home returned to a safe and livable condition again, Ms. Arce can dance the night away. "They did a wonderful job... I'm happy, happy with the job they did."



160

Critical Systems Repairs including plumbing and electrical



186

Mold Assessments



689 Projects completed

207

Air Quality Interventions



77

Roofs



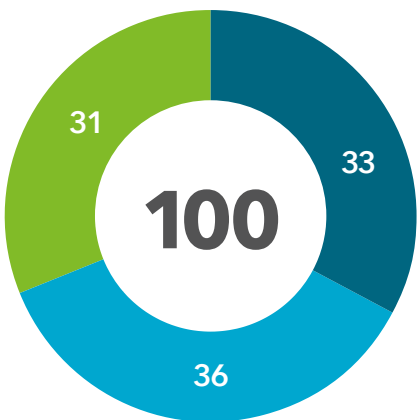
# what we do



Home Safe from Rebuilding Together

## Home Safe Webinar

Homeowners spent more time in their homes in 2020 than ever before, exposing them to potential health and safety hazards. Rebuilding Together responded, in partnership with AARP, by producing a series of webinars addressing Accessibility, Air Quality, Fire Safety, Pest Control, and Slips & Falls. [\(Webinar info\)](#)



## Second Ward Community Revitalization

Rebuilding Together has committed to repair up to 100 homes in the Second Ward.

- Completed
- In Process
- Additional applications wanted

322 Total Families Served



## Focus on Veterans

Rebuilding Together repaired the homes of 80 veterans, 25% of all homes repaired in 2020. With funds from the Texas Veterans Commission and Home Depot Foundation, RT continues to assist veteran homeowners throughout Harris County.

## Beat the Heat



A greater impact on the community is achieved when Rebuilding Together collaborates with other organizations. Reliant, a longtime supporter of RT, expanded their Beat the Heat program by providing window AC/Heater units and air purifiers to 30 homeowners as they spent more time at home due to the pandemic. ([Link to video](#))

## Show of Thanks



In 2019, RT volunteers provided 36,576 hours of service to help families in need. The pandemic halted volunteer work in 2020. The Show of Thanks drive-in movie event allowed RT to express appreciation to volunteers, homeowners, partners and the community for their continued support and plan for the return of volunteers in 2021. ([Link to more photos](#))

## No-touch AQI Deliveries



The Air Quality Intervention (AQI) program was designed to improve the air quality inside homes impacted by Hurricane Harvey. The program, funded by the Alkek Foundation, was modified in 2020 to no-touch deliveries of air purifiers and box fans. RT staff unpacked, wiped down and left the equipment on the doorstep of 100 families helping them to breathe easier. ([Link to Fox26](#))

## CenterPoint Energy ... Always There



CenterPoint Energy partners with HomeServe USA Corp. to provide service plans for emergency repairs to contracted households. CenterPoint Energy and HomeServe provided extensive free plumbing and electrical repairs to five RT homeowners. Collaboration with partners is essential to revitalizing the community. ([Link to video](#))

## Hurricane Harvey Recovery Continues



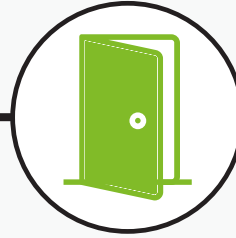
Harvey impacted homeowners are still recovering over 3 years after the hurricane hit Houston. Of the 322 families who received Rebuilding Together services in 2020, 274 of those were impacted by Harvey. Despite delays due to COVID, RT staff and contractors were able to get 48 families back in their homes to celebrate the holidays.

# our impact

## Our work increases Safety



*Seven in ten* neighbors who received repairs report *low or no chance of falling.*



*Many* neighbors who had trouble getting in and out of their homes reported *easier ingress and egress* after repairs.



Neighbors who received repairs experience *improved home security and fire and structural safety.*

## Our work improves Health



*Nearly two thirds* of neighbors said *their health improved* after the repairs were completed.



*Three in five* neighbors who received repairs found *bathing easier* than before.



*Three in five* neighbors who received repairs feel *more confident about coping with stress.*

## Our work increases Financial Stability



Neighbors who received repairs reported *increased ability to pay for daily necessities.*



*More than three quarters* of neighbors who received repairs *plan to pass their properties to family or friends.*



*Three in five* neighbors who received repairs say *their homes are now more valuable as an asset.*

## Our work increases Community Connection



Neighbors who received repairs felt an *increased connection with their community.*



Neighbors who received repairs felt our work made a *difference in their neighborhood or community.*



The majority of neighbors who received repairs expressed *feeling great pride in their homes.*

In 2019 and 2020 Rebuilding Together partnered with an external evaluator to determine the impact of services on the individuals that are served by RT affiliates. The study is ongoing with data from additional affiliates gathered annually.

# our financials

Summary for 2020

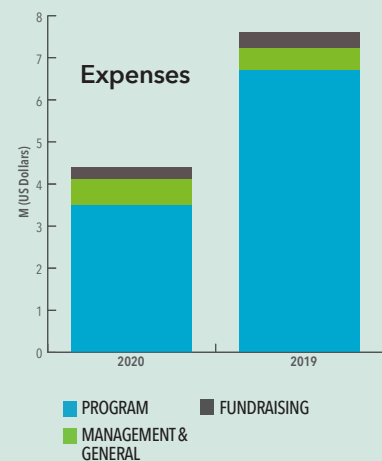
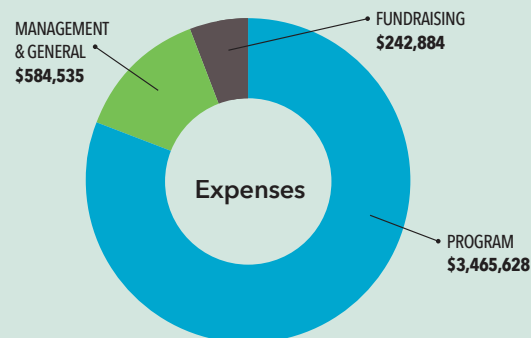
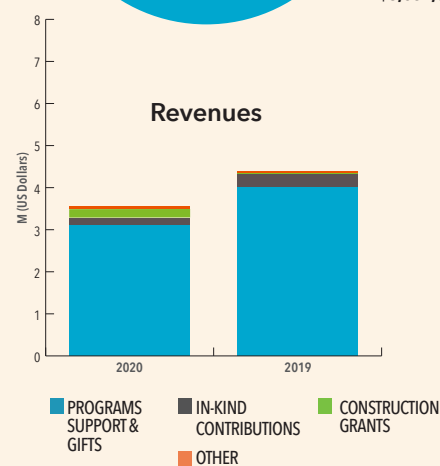
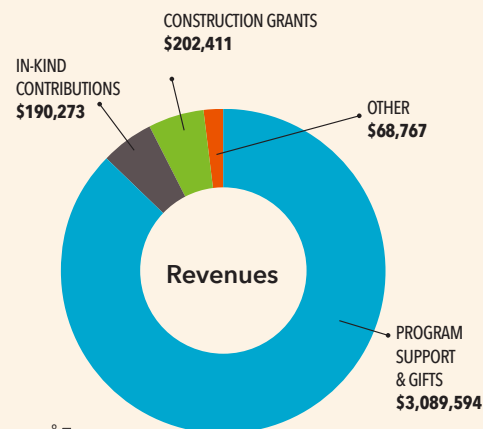
## Balance Sheet

	Year Ended	
	December 31, 2020	December 31, 2019
<b>ASSETS</b>		
Cash	\$ 2,689,117	\$ 2,491,547
Certificates of deposit	-	854,471
Grants, pledges and accounts receivable	41,233	210,264
Inventory and other assets	78,770	172,834
Property	443,097	504,218
<b>TOTAL ASSETS</b>	<b>\$ 3,252,217</b>	<b>\$ 4,233,333</b>
<b>LIABILITIES AND NET ASSETS</b>		
<b>Liabilities:</b>		
Accounts payable & accrued expenses	\$ 71,141	\$ 132,000
Payroll Protection Program Loan	333,466	-
Grant advances (deferred revenues)	-	6,780
Total liabilities	404,607	138,780
<b>Net assets:</b>		
Without donor restrictions	1,545,113	1,244,171
With donor restrictions	1,302,497	2,850,382
Total net assets	2,847,610	4,094,553
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$ 3,252,217</b>	<b>\$ 4,233,333</b>

## Revenues and Expenses

	Year Ended	
	December 31, 2020	December 31, 2019
<b>REVENUES</b>		
Program support & gifts	\$ 3,089,594	\$ 3,982,043
In-kind contributions	190,273	331,458
Construction grants	202,411	10,767
Other	68,767	60,533
<b>TOTAL REVENUES</b>	<b>\$ 3,551,045</b>	<b>\$ 4,384,801</b>
<b>EXPENSES</b>		
Program	\$ 3,465,628	\$ 6,663,306
Management & general	584,535	525,834
Fundraising	242,884	373,255
<b>TOTAL EXPENSES</b>	<b>4,293,047</b>	<b>7,562,395</b>
<b>NET INCOME</b>	<b>\$ (1,246,943)</b>	<b>\$ (3,177,594)</b>

2020 Data is unaudited at time of printing. RTH began the 2020 fiscal year with approximately \$2.7 million in net assets restricted for the Home After Harvey program. The negative 2020 net income reflected for FY2020 is the result of the spend down of this multi-year advanced funding.



**SUSTAINING PARTNERS** (\$50,000+)



**PROGRAM PARTNERS**

**\$25,000 to \$49,999**

AI&G Life & Retirement  
Bank of America  
HomeServe USA  
JPMorgan Chase  
Reliant  
Shell  
SWE Homes LP  
Wells Fargo Foundation

**\$10,000 to \$24,999**

Accenture  
Anonymous  
Audacy Houston  
BBVA  
bp America  
Deloitte LLP  
First Horizon Bank  
Hancock Whitney Bank  
Harvey | Harvey-Cleary  
HEB  
Hoar Construction  
Houston Endowment  
Houston Esperanza, Inc.  
Isla Carroll Turner Friendship Trust  
Local Initiatives Support Corporation  
Second Baptist Church

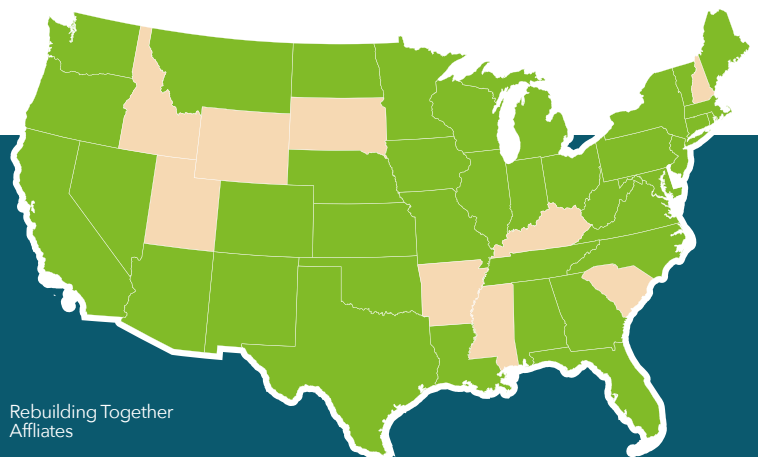
**\$2,500 to \$9,999**

Gary and Dawn Adams  
AMA Houston  
Chick-fil-A  
Comerica Bank  
Cost Plus World Market  
DPR Foundation  
Christine and Michael Holland  
Houston Methodist  
Christopher and Jenny Krummel  
Lansing Building Products  
Eric and Sheryl Levy  
Lowe's  
Memorial Drive Presbyterian Church  
Microsoft  
Bob and Lisa Miles  
Bryan and Rachel Milton  
MUFG Union Bank Foundation  
Peter Nardo  
Gary and Grace Olander  
Texas Capital Bank  
Wayne and Kathy Washburn  
Darryl Willis  
Skip and Maureen Zahn

**\$1,000 to \$2,499**

AARP Foundation  
Elizabeth Brock

Chevron  
Scott and Ashley Clarke  
Jason and Heather Consoli  
Summer Dajani  
Kevin Dupuis  
Emeka and Bethany Emembolu  
FordMomentum!  
Sarah Frazier and Patrick Thrash  
Terry and Veronica Fussell  
Gexa Energy  
Jon Gibbs and Amy Cope-Gibbs  
Gilbane Building Company  
Lorry Harju  
Randolph Henry  
Brian Landrum  
Lindler Family Fund  
Mark Mehta  
David and Susanne Purvis  
John Rafferty  
Jennifer and James Rhys-Davies  
Tim Rogers  
Randall Rojas  
Jim and Jacqueline Springer  
Thunder Exploration, Inc.  
Mark Weatherwax  
Kim Williams



Rebuilding Together Affiliates

Rebuilding Together Houston is one of the over 125 Rebuilding Together Affiliates around the country, working to Repair Homes. Revitalize Communities. Rebuild Lives.



104 North Greenwood, Suite 100  
Houston, Texas 77011  
713.659.2511

[rebuildinghouston.org](http://rebuildinghouston.org)